From: SaraConrad To: Microsoft ATR Date: 1/28/02 9:04pm

Attn: Renata Hesse - Trial Attorney Subject:

ATTENTION - THE FOLLOWING EMAIL IS FROM A SOCCER MOM WHO VOTES!!!

micro\$oft is a monopoly - plain and simple. When you go to buy a computer you have no choice what operating system you get on your computer even though there are others (that work better) Linux, Solaris. You have no choice but to use microsoft products, internet exploder, they have pretty much wiped netscape out. And the scary, scary thing is the future. People who are as technically savvy as I are going to be registering with microsoft and their "passport" program. This will track everything this unsuspecting people do on the web. And as far as microsoft saying they will donate stuff to schools, that is just another way for them to hook kids! My children use Apples, Unix and windows.. Unix is not platform specific. They use shared code. All games, all software should be able to be used on any computer regardless of the operating system. Micro\$oft doesn't allow this. They say - use us or don't use the others. This is wrong, wrong, wrong. You people have a very important decision in front of you. Do the research, don't rely on what microsoft tells you (even if they offer to pay you), find out what it is like with Solaris, Apple X, Red hat... don't let microsoft own everything. Let the people have a choice, even if they don't know the difference between a keyboard and a mouse... This country is about choice and right now, we don't have one as far as Operating Systems are concerned. Check into the claims that microsoft is tracking peoples' usage. It is a well known fact in the IT business that they keep tabs on who is running their software, what they do online and where they go. Can you say, "invasion of privacy"??? Don't take my word for it...and don't roll over for them.

Thank you for doing the right thing.

Sincerely, Sara D. Conrad 2310 Glenwood Drive Boulder, CO 80304 303-444-5357 saraconrd@pcisys.net

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